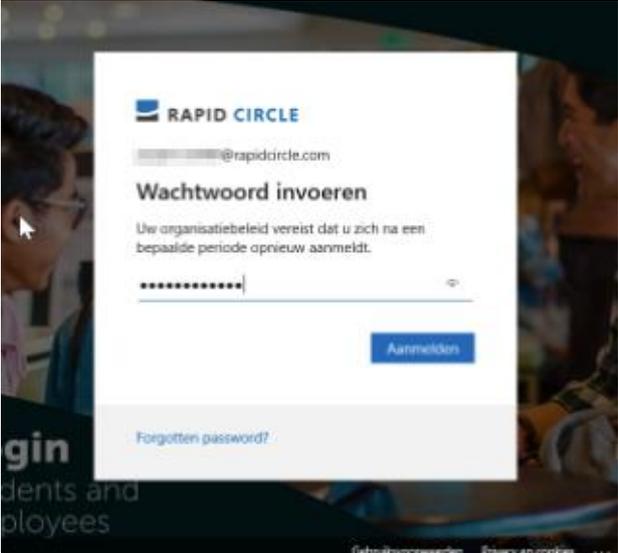
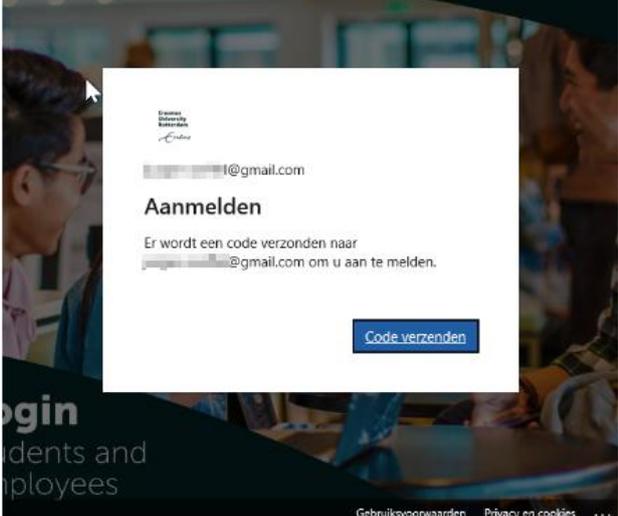
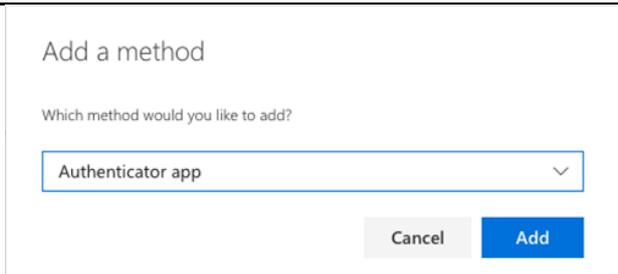
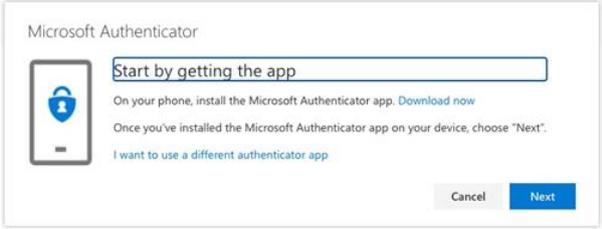
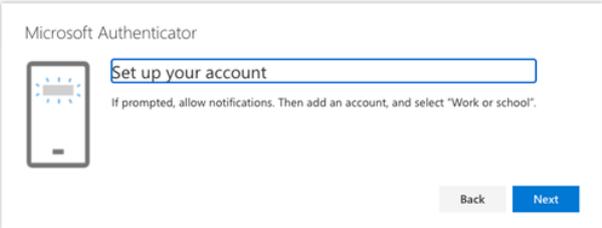
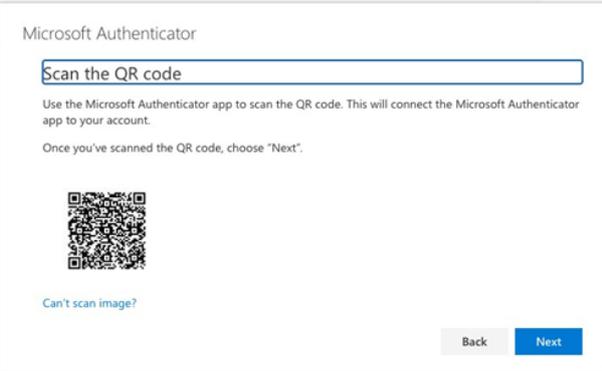


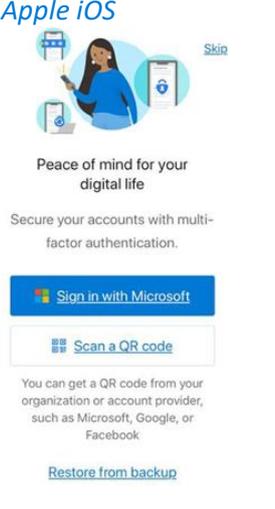
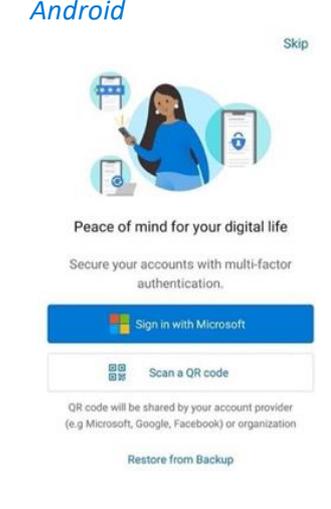
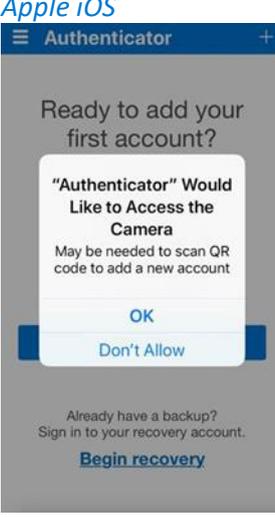
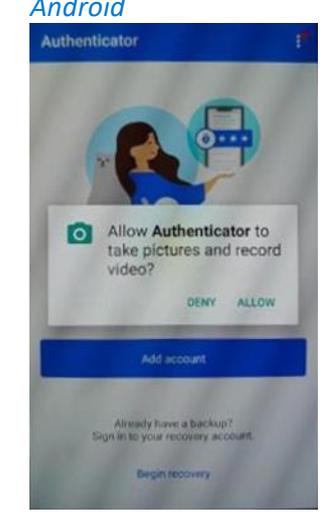
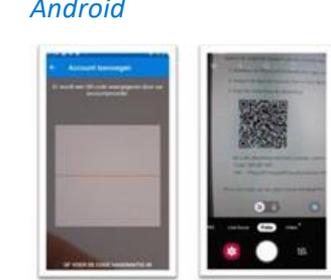
Manual for installing the Microsoft Authenticator App on your smartphone

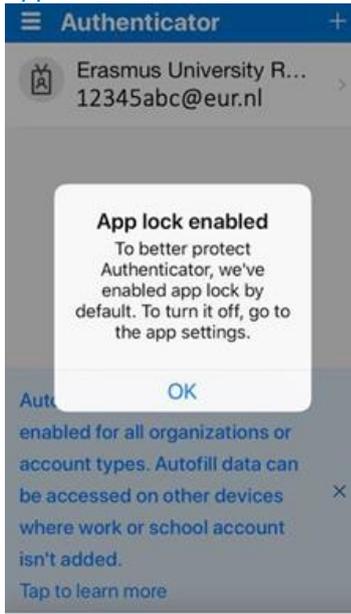
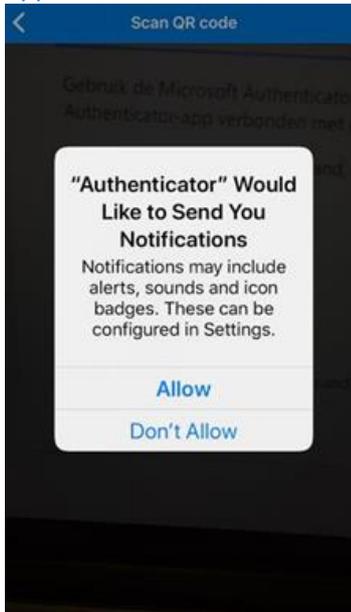
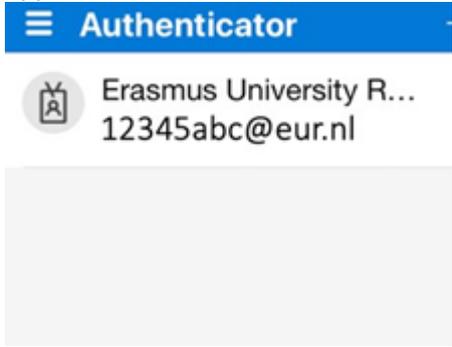
Follow the steps below to install the Microsoft Authenticator app on your smartphone, which you need to use MFA at EUR. Depending on your type of smartphone, screens may differ slightly.

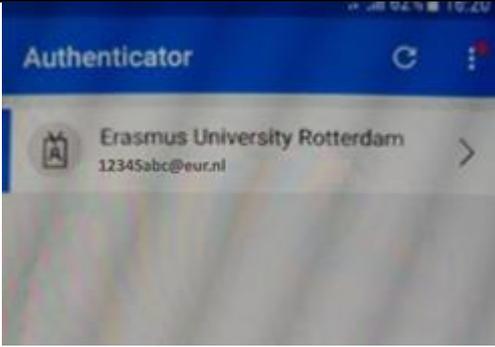
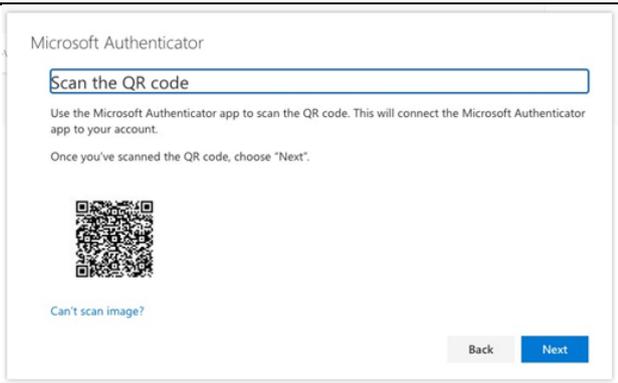
<p>A.</p> <p>To access EUR, you provide the requested login credentials.</p> <p>If you have a Microsoft account, you log in with your email and password.</p>		
<p>B.</p> <p>To access EUR, you provide the requested login credentials.</p> <p>Do you not have a Microsoft account? Then you will receive an email with a code.</p>		

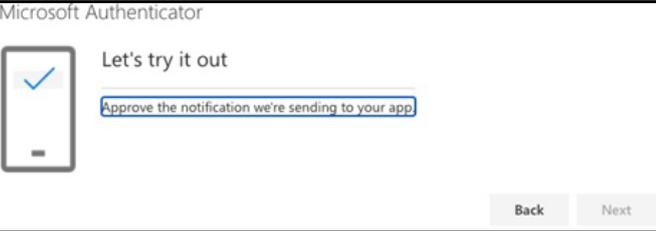
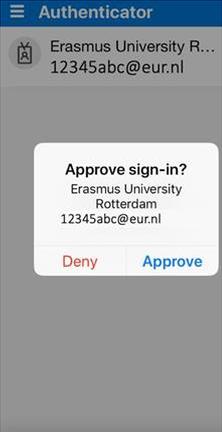
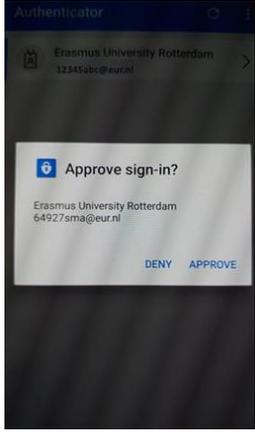
<p>1.</p> <p>You will then see this screen where all MFA methods that you use to log in are shown.</p> <p>Select 'Authenticator app' and 'Add'.</p>		
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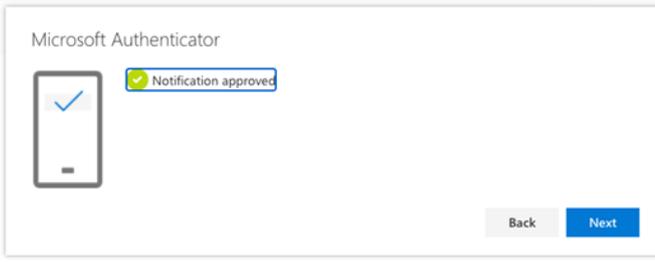
<p>2.</p>	<p>This screen appears.</p> <p>Now first get your smartphone and download the Microsoft Authenticator app from the Appstore.</p> <p>When the app is installed on your smartphone, select "Next" on your computer.</p>	
<p>3.</p>	<p>Now it's time to set up your account. Select 'Next' on your computer.</p>	
<p>4.</p>	<p>The QR code on this screen contains the settings the app needs. We will set these up in the next steps. Leave this screen open for now and go to the next step.</p>	
<p>5.</p>	<p>Open the Microsoft Authenticator app you just downloaded on your smartphone.</p> <p>When this is the first time you use the app this message will show. Read the message and if you approve select: "I agree".</p>	<div style="display: flex; justify-content: space-around;"> <div data-bbox="767 1200 962 1709"> <p><i>Apple iOS</i></p>  <p>Your privacy matters</p> <p>We collect required diagnostics to keep the app secure and updated. This does not include your name or any sensitive data.</p> <p>We also collect optional usage data to improve your app experience. You can opt out of sharing optional usage data anytime from app settings.</p> <p>I agree</p> <p>Privacy statement</p> </div> <div data-bbox="1091 1200 1380 1709"> <p><i>Android</i></p>  <p>Microsoft respects your privacy</p> <p>We collect required diagnostics to keep the app secure and updated. This does not include your name or any sensitive data.</p> <p>We also collect optional usage data to improve Authenticator. You can opt out of sharing optional usage data anytime from app settings.</p> <p>I agree</p> <p>Privacy statement</p> </div> </div>

<p>6.</p>	<p>Select 'Scan a QR code'.</p>	<p><i>Apple iOS</i></p> 	<p><i>Android</i></p> 
<p>7.</p>	<p>Before scanning the code, give permission to use your camera if your smartphone asks for it. Select "OK".</p>	<p><i>Apple iOS</i></p> 	<p><i>Android</i></p> 
<p>8.</p>	<p>Scan the code that is still on the screen of your computer with the Microsoft Authenticator app.</p> <p>Point the camera of your smartphone at the QR code</p>	<p><i>Apple iOS</i></p> 	<p><i>Android</i></p> 

<p>9.</p> <p>Now that the information for your ERNA account has been read into the app, the smartphone may inform you that the Microsoft Authenticator app is additionally secured for opening the app. (e.g. facial recognition).</p> <p>Select "OK"</p>		<p><i>Apple iOS</i> <i>Android</i></p>  <p>The screenshot shows the Microsoft Authenticator app interface on an iPhone. At the top, there's a blue header with a hamburger menu icon and the word 'Authenticator'. Below that, the account name 'Erasmus University R...' and email '12345abc@eur.nl' are visible. A white notification box in the center reads: 'App lock enabled. To better protect Authenticator, we've enabled app lock by default. To turn it off, go to the app settings.' with an 'OK' button. At the bottom, there's a semi-transparent blue box with text: 'App lock is enabled for all organizations or account types. Autofill data can be accessed on other devices where work or school account isn't added. Tap to learn more'.</p>
<p>10.</p> <p>Allow the sending of notifications by the app.</p> <p>Select 'Allow'</p> <p>Reason: MFA will be sending messages with the app to approve logging in.</p>		<p><i>Apple iOS</i> <i>Android</i></p>  <p>The screenshot shows the Microsoft Authenticator app on an iPhone during a QR code scan. A white notification box in the center asks: '"Authenticator" Would Like to Send You Notifications. Notifications may include alerts, sounds and icon badges. These can be configured in Settings.' with 'Allow' and 'Don't Allow' buttons.</p>
<p>11.</p> <p>Your account is now added to the Microsoft Authenticator app.</p> <p>Attention: you are not ready yet. A few more steps are necessary to turn on MFA.</p>		<p><i>Apple iOS</i></p>  <p>The screenshot shows the Microsoft Authenticator app on an iPhone. The account 'Erasmus University R...' with email '12345abc@eur.nl' is listed. Below the account name is a large grey rectangular area, likely a placeholder for a QR code or a blurred image.</p> <p><i>Android</i></p>

		
12.	On your computer select 'Next'.	

13.	This message will appear on your computer.	
14.	<p>Your smartphone shows the message from the Microsoft Authenticator app.</p> <p>Select 'Approve'.</p> <p>This confirms a successful registration.</p>	<div style="display: flex; justify-content: space-around;"> <div data-bbox="729 1272 951 1742"> <p><i>Apple iOS</i></p>  </div> <div data-bbox="1082 1272 1337 1742"> <p><i>Android</i></p>  </div> </div>

15.	<p>Your computer confirms approvals from your Microsoft Authenticator app can be received successfully.</p> <p>Select 'Next'. Now you are ready to securely log in using MFA.</p>	 <p>The screenshot shows the Microsoft Authenticator interface. At the top, it says "Microsoft Authenticator". Below that, there is a green checkmark icon followed by the text "Notification approved". To the left of this text is a small icon of a smartphone with a blue checkmark on its screen. At the bottom right of the interface, there are two buttons: a grey "Back" button and a blue "Next" button.</p>
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