

Dear student,

You have requested to make your exam via online proctoring. Recently ANS and ProctorExam have finished integrating their applications. This means the following:

- You do not receive a separate email from ProctorExam with a link to the system check\* and exam.
- 15 minutes before the exam start you log in to ANS (<https://ans.app/>) using Google Chrome.
- You select the exam in the list of 'Scheduled assignments' (please note in case the exam has already started, you can find the exam in the list of 'Live assignments')
- Click the button 'Launch ProctorExam'
- Follow the instructions for setting up ProctorExam
- Once you have done this, please click on the link to go back to ANS in ProctorExam
- You are now ready to start with your exam

\* The ProctorExam system check is no longer a required action to take in order to get a link to the exam. You will start ProctorExam via ANS. **You are urgently advised to check your own systems well before the exam date.** Please visit:

- <https://proctorexam.com/test-taker-support/> the ProctorExam support page
- <https://www.speedtest.net/> to check your internet speed
- <https://www.onlinemictest.com/webcam-test/> to check your webcam
- <https://www.onlinemictest.com/> to check your microphone
- <https://drive.google.com/file/> if you use a macOS (Apple device)



In case the exam requires a second camera via your mobile phone or tablet, make sure you have installed the ProctorExam app:

[ProctorExam app for Apple](#)

[ProctorExam app for Android](#)

Good luck with your exam!

Team Online Proctoring  
*Erasmus University Rotterdam*