#### On our way .... to become a truly engaged university: engaged scholarship and a culture of engagement

Inge Hutter Societal impact days 15 October 2024

**Erasmus University Rotterdam** 

# Why important EUR become truly engaged?

- What does it mean? Why is it important, especially given the times that we are in?
- Are we ready to realize our impact ambition? What is still missing?
- How is our engagement and impact ambition linked to academic excellence?
- What are key implications for our culture, operations, leadership, internal institutional structure?
- Information also based on valedictory as rector, June 2023
- Sabbatical research (2023-24)

# My positionalities

- Professor of Participatory and Qualitative Research, ISS-EUR
- Former rector ISS: values = social justice, equity; engaged research
- Participatory qualitative research projects with actions for social change India, Cameroun, Malawi, Kosovo, Northern Netherlands
- Co-creations with communities, NGOs, local & national policy makers
- EUR Academic Lead Erasmian Values, Culture and Leadership, 2021-24
- EUR Strategy 2030, 2<sup>nd</sup> phase (ambitions & priorities): WG Culture & Leadership

## Sabbatical 2023-24



#### **Books**, articles



#### Visits to



The I Iniversity of Manchester



Jonathan M. Tisch College of Civic Life

#### Discussion with peers / conferences at





zafing

### First general observations: why engagement

- UK / USA universities: engagement truly part of the universities!
- Research, learning, engagement, service
- High excellence and engagement / social responsibility
- Since already quite some time!! We are lagging behind!

- Sometimes all university, often also parts of university engaged scholarship
- Tisch College / Swearer Centre >> strong engagement >> whole university
- Importance of sharing / connecting engaged researchers / teachers in our university / the holding; 'force of change'!

#### Why engagement: for purpose & with Erasmian values

- Society asks us: contribution to great societal challenges (plus external funding)
- Students request us to, need it

With Erasmian values:

- Being societally engaged
- In order to create impact

What is our own intrinsic motivation for being societally engaged?



#### **Engagement** USA Carnegie Community Engagement Classification

#### Definition

• 'the collaboration between higher education institutions and their larger communities (local, regional/state, national, global) for the *mutually beneficial* exchange of knowledge and resources in a context of *partnership* and *reciprocity*' (cited by Sandman, Saltmarsh and O'Meara 2008, p.49).

Key principles (Hutter, 2024 report Tufts, WG Engagement working on this)

- Participatory, with partners
- Multi-transdisciplinary
- Reciprocity
  - Equality, co-creation, shared authority
  - Epistemic justice, new knowledge co-created
- Process, learning, reflexivity
- Output: societal and academic

Important touchstone: can we come up to this? What does it imply?

# Engaged scholarship implies ... epistemology

- 'This focus on engagement as a core value of the university reflects a fundamental (change in, IH) epistemological position .....' Sandman, Saltmarsh, O'Meara (2008, p.40)
- Making this epistemology clear, support
- What does 'being an engaged scholar' mean? <sub>sp</sub>
- Several EUR groups / colleagues already working based on this epistemology: organize workshops / seminars / sharing / connecting
- Whom do we feel accountable to?
- Our academic peers / ourselves and / or the society / community?
- Also visible in communication for example

# Implies ..... infrastructure / 'visible' issues campus

- Spaces (interdisciplinary, inter-faculty, transdisciplinary) to meet
- Spaces inside / outside the university?
- Other societal stakeholders more visible at campus
- Maria Avila (2023): collaborative spaces, co-creation in trust, patience, openness
- Coordination: EUR central < > schools?
- Governance throughout the university (UoM)
- Cortege professors >> disciplinary / mixing?
- All academic staff? All university personnel (UU)?





### Implies .... policies, procedures, processes

- Also in UK / USA: changes badly needed in promotion criteria.
- Importance of Recognition and Rewards!!!
- Professors in societal impact, leadership, teaching
- UK: NCCPE: National Coordination Centre for Public Engagement
- USA: Carnegie Community Engagement Classification, American Council of Education and Carnegie Foundation for Advancement of Teaching
- Open & Responsible Science?
- Co-creation academic and professional services, epistemic justice
- Teams science

# Engaged scholarship implies .... need for skills

- Engaged scholarship, research at EUR (see Beekman & Wittmayer 2022)
- Besides academic skills (based on Tufts report May 2024):
  - Wish and courage (entrepreneurial) to engage
  - Understanding the other perspective (openminded, world citizenship)
  - Listening
  - Reciprocity, co-creation

Connecting!!!

- Empathy
- Inclusiveness, community building, inter-cultural communication
- Flexibility, long breath
- Reflexivity, on positionality and power relations; learning
- Besides 'making minds matter', also making hearts and hands matter?

## Link to Inner Development Goals (IDGs) > SDGs

BEING – Relationship to Self	2 THINKING – Cognitive Skills	<b>B</b> <b>RELATING</b> – Caring for Others and the World	<b>COLLABORATING</b> – Social Skills	<b>5</b> ACTING – Driving Change
Inner compass Integrity and Authenticity Openness and Learning Mindset Self-awareness Presence	Critical thinking Complexity awareness Perspective skills Sense-making Long-term orientation and Visioning	Appreciation Connectedness Humility Empathy and Compassion	Communication skills Co-creation skills Inclusive mindset and intercultural competence Trust Mobilization skills	Courage Creativity Optimism Perseverance

Ezafung

#### Link with impact-driven education

## Implies .... leadership

EUR leadership profile (Alexander Whitcomb)

Communities of practice in leadership Onboarding seminars

Leadership qualifications

Leadership day, 10 October 2024



### All implies .... external < > internal engagement

'..... reciprocity as an underlying value of engagement is potentially changing the institutional culture of the campus' (Saltmarsh, Giles, Ward and Buglione (2009, p.32)

'For the scholarship of engagement to become a core institutional practice, it will have to be advanced at the level of ... changes that ..... involve institutional culture and underlying policy' (O'Meara & Saltmarsh 2008, p.50; 2016, p.175)

Engagement external partners >> << Engagement internally at university

>> organizational development and culture of the organization

# Implies: cultural change in/of our organization

- Maria Avila (2018, 2023): current culture USA universities = hierarchical, differences in power, working in silos, competitive, highly individualistic ...
- More: collaboration, relationality, community building
- Being inclusive, caring, personal .... human-centered ...
- Formal, personal, collective leadership
- Cultural change for engagement
- Cultural change for human centered organization
- WG: definition of culture; tool of cultural web .....



# For strategy 2030: Appreciative Inquiries

To hear your voices

- Workshop this afternoon '2030... What should the next EUR Strategy look like for greater societal impact?'
- Organized by the 3 working groups Engagement (lead Arwin), Sustainability (lead Bas), Culture & leadership
- Trained in Appreciate Inquiry, first try-out here
- More to come in the coming months

# Thank you!



