

ISB Ranking Sheet - Autumn 2017
 Erasmus Rotterdam

Base	Ranking based on mean scores										
	Erasmus Rotterdam	ISB %	The Netherlands ISB %	Europe ISB %	ISB +/-	The Netherlands ISB +/-	Europe ISB +/-	% p	ISB	The Netherlands ISB	Europe ISB
LARNING AVERAGE	84.4%	83.3%	83.3%	84.5%	-2.2%	1.1%	-0.1%	0.0	78	3	19
LARNING OVERALL	87.6%	86.6%	85.3%	85.6%	1.8%	2.3%	2.0%	0.00	49	4	13
TEACHING											
* Expert lecturers	94.9%	92.8%	92.9%	92.6%	2.1%	2.0%	2.4%	0.00	45	5	12
* Academics' English	93.8%	91.3%	93.0%	91.4%	2.0%	0.8%	2.4%	0.00	74	4	12
* Course content	90.7%	88.5%	87.0%	85.9%	2.2%	3.7%	4.8%	0.00	78	3	8
* Research	88.5%	87.5%	86.6%	86.3%	1.1%	2.0%	2.2%	0.09	54	3	16
* Quality lectures	87.4%	87.7%	88.2%	85.8%	-0.2%	-0.8%	1.6%	0.48	68	5	13
* Good teachers	85.3%	86.7%	85.8%	83.8%	-1.4%	-0.5%	1.5%	0.00	93	5	20
* Learning support	83.9%	90.0%	84.3%	88.3%	-6.1%	-0.5%	-4.5%	0.00	108	4	25
* Course organisation	83.1%	84.4%	75.3%	81.0%	-1.2%	7.8%	2.1%	0.95	68	3	18
* Assessment	83.1%	89.1%	83.2%	87.6%	-6.0%	-0.1%	-4.5%	0.00	108	5	28
* Performance feedback	76.7%	85.0%	76.7%	80.4%	-8.3%	0.0%	-3.7%	0.00	106	5	25
* Marking criteria	75.2%	84.7%	76.6%	81.8%	-8.4%	-1.4%	-4.5%	0.00	108	5	28
STUDIES											
* Multicultural	95.6%	91.4%	92.6%	93.1%	4.2%	3.1%	2.5%	0.00	3	1	3
* Language support	93.6%	89.7%	91.6%	90.2%	3.9%	2.0%	3.4%	0.00	39	1	7
* Class size	83.7%	90.2%	88.5%	92.0%	-6.5%	-4.8%	-8.3%	0.00	85	7	30
* Topic selection**	82.5%	88.1%	81.7%	84.4%	-5.5%	0.8%	-1.8%	0.00	93	3	15
* Employability	74.4%	79.0%	71.9%	71.2%	-4.5%	2.5%	3.2%	0.00	86	2	8
* Work experience	59.0%	69.1%	62.5%	60.4%	-10.1%	-3.5%	-1.4%	0.00	106	6	22
* Careers advice	57.1%	71.0%	58.9%	59.0%	-13.0%	-1.9%	-1.9%	0.00	107	5	20
FACILITIES											
* Laboratories	93.2%	91.1%	90.6%	92.6%	2.2%	2.6%	0.6%	0.03	45	4	20
* Learning spaces	92.8%	90.3%	90.4%	92.2%	2.5%	2.4%	0.6%	0.00	74	3	18
* Technology	91.5%	90.1%	88.3%	91.0%	1.4%	3.2%	0.5%	0.54	62	3	21
* Online library	90.2%	91.2%	89.9%	90.3%	-0.3%	4.0%	0.3%	0.00	69	3	20
* Virtual learning	88.3%	91.1%	86.5%	90.8%	-2.8%	1.8%	-2.6%	0.01	81	3	23
* Physical library	79.8%	89.6%	83.7%	88.1%	-9.8%	-3.9%	-8.4%	0.00	103	4	25
ACCOMMODATION AND LIVING COSTS											
LIVING AVERAGE	77.9%	79.7%	78.6%	78.6%	-1.8%	2.1%	-0.7%	0.01	58	1	18
LIVING OVERALL	87.3%	87.3%	84.6%	87.5%	0.1%	2.7%	-0.2%	0.01	42	1	16
* Internet access	80.7%	82.0%	81.8%	81.8%	5.9%	4.7%	4.9%	0.00	15	2	10
* Accommodation quality	82.3%	84.3%	79.8%	85.0%	-1.9%	2.6%	-2.7%	0.42	74	3	21
* Living cost	63.6%	67.2%	59.7%	61.2%	-3.6%	3.9%	2.4%	0.00	72	3	9
* Finding accommodation	47.3%	62.3%	47.7%	60.3%	-11.9%	-0.3%	-2.1%	0.00	77	4	27
* Financial support	42.0%	56.3%	42.7%	51.0%	-14.3%	-0.7%	-8.9%	0.00	106	4	28
* Accommodation cost	41.5%	61.8%	47.2%	64.9%	-20.3%	-5.7%	-23.4%	0.00	115	7	30
* Earning money	35.5%	51.3%	37.2%	40.3%	-15.7%	-1.7%	-8.7%	0.00	101	5	22
SOCIAL											
* Other friends	88.6%	92.4%	91.6%	91.6%	5.1%	1.3%	2.1%	0.00	6	1	7
* Sport facilities	87.6%	80.7%	81.0%	79.6%	6.9%	6.0%	8.0%	0.00	24	3	11
* Social activities	86.4%	82.6%	79.5%	81.5%	3.7%	6.9%	4.8%	0.00	27	2	11
* Home friends	84.5%	84.5%	82.5%	85.6%	0.0%	2.1%	-1.1%	0.17	54	3	22
* Host culture	83.9%	85.5%	84.4%	84.0%	-1.5%	-0.5%	-0.1%	0.16	73	3	17
* Good contacts	80.0%	78.0%	75.4%	75.6%	1.9%	4.6%	4.4%	0.00	24	1	5
* Social facilities	79.3%	81.7%	76.7%	78.0%	-2.4%	2.6%	1.3%	0.65	70	1	14
* Host friends	67.2%	72.2%	68.0%	61.7%	-5.1%	-0.8%	5.5%	0.00	82	4	7
DAY TO DAY LIFE											
* Safety	96.3%	92.9%	93.9%	95.9%	3.4%	2.4%	0.4%	0.00	25	1	20
* Good place to be	95.3%	91.2%	92.8%	94.7%	4.1%	2.4%	0.6%	0.00	24	3	22
* Campus environment	92.8%	91.2%	90.0%	92.8%	1.6%	2.8%	0.0%	0.00	73	3	16
* Transport links	92.8%	81.6%	85.8%	85.6%	11.2%	7.0%	7.2%	0.00	9	1	8
* Transport links uni	92.1%	83.8%	86.7%	86.1%	8.3%	5.4%	6.0%	0.00	13	1	11
* Campus buildings	87.6%	89.3%	87.0%	90.7%	-1.7%	0.6%	-3.2%	0.09	60	5	24
* Eco-friendly attitude	84.4%	89.2%	83.4%	88.8%	-4.8%	1.0%	-4.4%	0.00	96	3	24
* Worship facilities	83.6%	85.6%	77.9%	79.8%	-2.0%	5.0%	3.8%	0.04	63	1	10
* Visa advice	83.4%	82.5%	85.6%	81.6%	0.9%	-2.2%	1.8%	0.00	32	3	7
FINANCE AND CAREERS											
SUPPORT AVERAGE	89.9%	91.1%	90.2%	90.2%	-1.2%	2.7%	-0.3%	0.01	75	1	21
SUPPORT OVERALL	89.6%	88.8%	85.2%	88.3%	0.8%	4.4%	1.3%	0.87	69	1	18
* Finance Department	95.7%	89.7%	90.6%	92.6%	6.0%	5.1%	3.1%	0.01	33	2	9
* Personal Tutors	93.0%	93.0%	90.8%	91.3%	2.2%	4.9%	4.4%	0.01	46	1	9
* Clubs/Societies	94.3%	92.7%	90.7%	90.0%	1.5%	1.5%	2.2%	0.45	49	1	13
* University Council	94.2%	93.6%	91.4%	93.4%	0.7%	2.8%	0.8%	0.85	54	1	15
* Erasmus Service Centre	93.1%	92.8%	89.0%	92.1%	0.2%	4.1%	1.0%	0.92	46	1	16
* Int'l Office (Central)	92.0%	91.2%	91.1%	90.1%	-0.1%	0.0%	-1.2%	0.00	78	1	21
* IT Support	92.0%	93.7%	90.7%	94.3%	-1.6%	1.4%	-2.3%	0.51	72	2	22
* Int'l Office (Faculty)	91.7%	94.6%	91.0%	94.6%	0.7%	0.7%	-2.8%	0.00	16	1	16
* Chaplaincy & Prayer Room	91.0%	94.2%	90.9%	89.7%	-3.2%	0.1%	1.3%	0.39	43	2	15
* Residence Assistants	88.2%	91.0%	83.0%	89.1%	-2.8%	5.5%	-0.7%	0.80	40	2	9
* Functional Impairment Supp.	89.1%	93.5%	88.1%	92.5%	-4.4%	0.0%	-4.4%	0.17	33	1	13
* SSH	86.1%	85.4%	75.6%	82.5%	5.7%	10.5%	3.6%	0.17	74	2	13
* Careers Advisor	84.7%	87.3%	84.6%	81.7%	-2.6%	0.1%	3.0%	0.56	59	4	8
* Catering	81.4%	82.5%	74.9%	84.2%	-1.2%	6.5%	-2.9%	0.09	74	4	15
* Advice & Counselling	80.5%	89.6%	82.9%	88.2%	-2.4%	-2.4%	-7.7%	0.00	86	5	13
ARRIVAL											
ARRIVAL AVERAGE	84.7%	84.7%	82.4%	83.2%	1.0%	3.9%	2.4%	0.00	46	1	11
ARRIVAL OVERALL	91.5%	88.2%	87.7%	89.0%	2.6%	3.7%	2.5%	0.00	34	2	14
* Finance Department	97.1%	90.5%	91.0%	92.4%	6.6%	6.1%	4.7%	0.03	25	2	4
* Other friends	93.9%	88.6%	91.7%	90.8%	5.3%	2.2%	3.1%	0.00	26	1	2
* Registration	93.4%	88.5%	88.9%	90.7%	4.9%	4.4%	2.0%	0.00	46	2	15
* Formal welcome	91.9%	89.1%	90.3%	91.2%	2.8%	1.6%	0.7%	0.00	29	1	11
* Meeting staff	90.9%	91.1%	89.0%	91.0%	-0.2%	1.9%	-0.1%	0.01	76	1	17
* Introduction Days	87.9%	87.6%	85.5%	88.0%	0.3%	2.4%	-0.1%	0.00	37	2	15
* SSH	87.5%	86.4%	77.2%	82.7%	1.1%	10.3%	4.0%	0.15	62	2	9
* Social activities	87.2%	84.7%	80.4%	83.0%	2.5%	6.8%	4.2%	0.00	25	1	5
* Local orientation	86.7%	84.9%	82.5%	86.6%	1.8%	4.2%	0.0%	0.03	43	2	18
* Internet access	85.4%	80.5%	82.1%	81.5%	4.9%	3.4%	4.0%	0.00	26	1	10
* First night	85.2%	85.0%	84.0%	83.1%	0.2%	1.2%	2.1%	0.86	64	4	14
* Home friends	84.7%	84.4%	81.2%	83.9%	0.3%	3.4%	0.8%	0.16	40	2	12
* Study sense	84.0%	84.3%	80.2%	81.9%	-0.3%	3.8%	2.1%	0.24	66	1	10
* Welcome	81.6%	81.3%	79.1%	78.7%	0.3%	2.5%	2.9%	0.51	53	3	9
* Bank account	74.5%	77.6%	72.6%	65.9%	-3.1%	1.9%	8.0%	0.05	61	3	7
* Host friends	72.4%	73.5%	71.6%	65.9%	-1.0%	0.8%	6.5%	0.57	67	4	8
* Accommodation condition	72.3%	81.8%	73.1%	77.8%	-9.4%	-0.8%	-5.4%	0.00	101	4	22
Application to offer (satisfaction)	84.8%	83.5%	84.7%	86.0%	1.3%	0.1%	-1.2%	0.08	53	5	19
OVERALL											
OVERALL AVERAGE	84.5%	82.2%	82.1%	81.1%	-1.0%	2.3%	0.3%	0.00	69	1	19
OVERALL	91.4%	89.5%	88.4%	90.1%	1.9%	2.9%	1.2%	0.00	47	4	21
* Recommendation	87.3%	81.8%	81.4%	83.3%	5.5%	5.8%	4.0%	0.00	21	2	11
* Happiness	92.7%	91.3%	89.9%	92.1%	1.4%	2.8%	0.6%	0.00	33	1	16

Where the number of participants in a ranking group varies, it is noted in the last column on the ranking sheet
 significance values calculated using two-tailed, heteroscedastic, two-sample t-tests
 * = significant difference between Institution and ISB Index values, p < 0.05
 % p = likelihood the difference is due to chance, e.g. 0.05 means a 5% likelihood the result is due to chance
 ** Postgraduate students only
 Annual section asked to all 1st year students
 Elements with <30 responses are not displayed
 Rankings based on mean of means