Erasmus School of History, Culture and Communication

MyEUR Manual

2018-2019



Table of contents

How to log in	
1. Your name	
2. Your grades	4
3. Your timetable	5
4. Favorites	8
4a. Canvas	8
5b. Osiris	9
5c. Student mail and free online storage	10
5d. Subscribing to channels through SIN-Online	10
5e. Erasmus University Course Guide	11
Where to study, get online & print on campus	12
Facebook	12
Appendix 1 Coherence between the different systems	13

Please note that this MyEUR Manual is for all ESHCC programmes. For programme specific information, please consult the current students' pages of your specific <u>programme</u>.

MyEUR Instruction Manual

This manual is a quick guide to the several online systems that Erasmus University Rotterdam works with. This document explains how we use these systems within the Erasmus School of History, Culture and Communication. For questions, please feel free to ask your mentors or the support staff. For technical issues with your account, please visit the Front Office on campus.



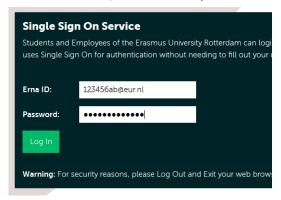
By Eline Kimmel, updated by Valérie van den Hout

How to log in

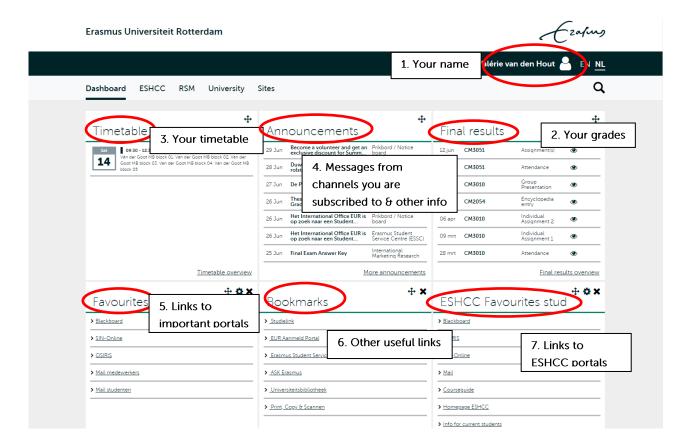
What do you need?

- Connection to the internet
- Your ERNA ID (= Student number + initials + @eur.nl) & your password

Go to the main portal www.myeur.nl and log in with your ERNA ID



After logging in you will get to the MyEUR homepage that looks like this:



1. Your name

Make sure that you are always logged in under your own account, also when using computers in the University Library for instance.

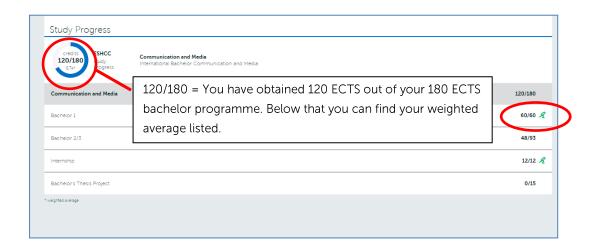
2. Your grades

You can simply hover over the eye symbol to see the grades or click on them to get to a full overview.

Final results		
CM3010	Attendance	•
CM3010	Individual Assignment 1	②
CM3010	Group Presentation	•
CM3041	Apprenticeship	•
	CM3010 CM3010 CM3010	CM3010 Attendance CM3010 Individual Assignment 1 CM3010 Group Presentation

Here, it is also possible to access a study progress overview, containing the amount of ECTS obtained so far, as well as your weighted average. If you click on each of the categories (e.g. Bachelor 1) you can see a detailed overview of all your courses as well as whether you have passed a certain category, which is signed off in green. Please note that all categories have to be like that in order to graduate. The study progress overview can also help you to check

which (type) of course(s) you still need to take. Please be aware that the categories (exam programmes) can be different for students who went on exchange compared to students who have taken a minor. If you have questions with regards to your study planning, please consult your student advisor.



You can check your assignment and final **grades** per course by clicking on each category and on the courses listed there. If any grades listed are incorrect, immediately contact the course coordinator of that particular course.

An example of a course grade overview looks like this:

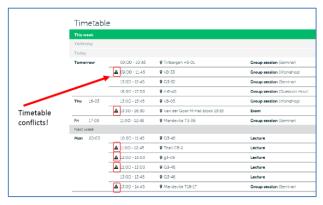


3. Your timetable

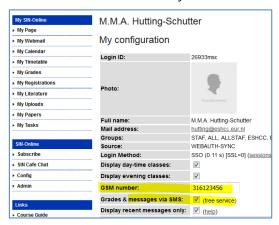
Here you can see when and where you have lectures and tutorials, as well as your exam(s) and re-sit(s). You can only see your timetable if you are registered to the concerning courses. If you click on 'Dashboard' followed by 'Timetable' you will get an overview of your entire timetable. Please note that if you click on the phone icon below, you can add your timetable to the calendar app you are using on your phone.



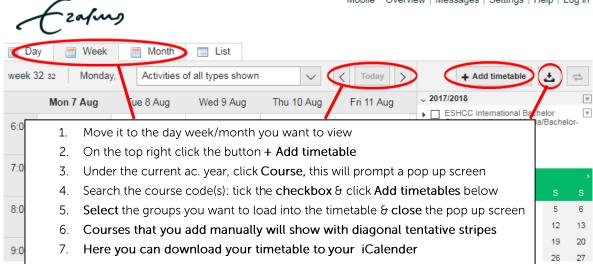
Should there be a timetable conflict (= overlapping courses) this will be marked as follows:



Timetable changes & SMS alert: occasionally a last-minute timetable change takes place for which you can be alerted via SMS. You need to register your mobile phone number here in SIN-Online, "config" Please note that this service is free of charge and that the phone number listed here will only be used for this purpose.



If you are planning your studies you might want to check different timetables for different courses, to see when classes take place and figure out what works well together without any overlaps. We recommend to use https://timetables.eur.nl for situations like that. Remember that this website is just to check your timetable, registering for courses and/or tutorials goes through Osiris, unless indicated otherwise, so make sure to check what applies to your situation by checking the Current Students website of your programme on MyEUR.



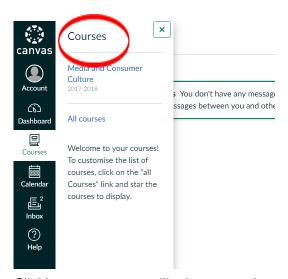
Courses that you add manually to timetables will show with diagonal tentative stripes if you look closely. Please do not confuse timetables that you merely opened for viewing with timetables of courses you are actually registered for! For more advice about timetables, please use the help function in the upper right hand corner.

4. Favorites

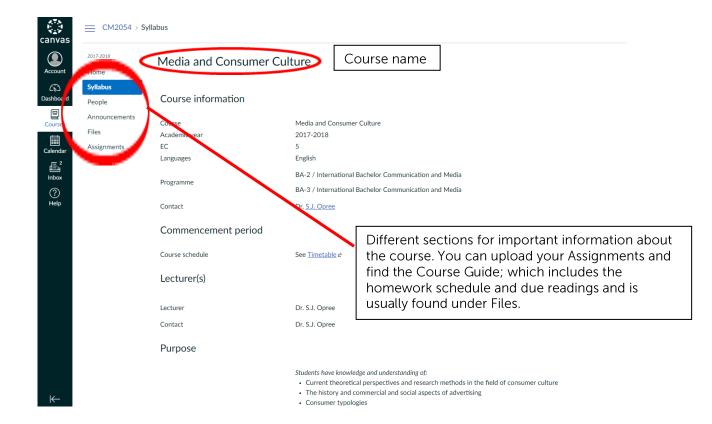
The "Favorites" column will probably be the one you use most, as it is the key to accessing other important university portals: <u>Canvas</u>, <u>OSIRIS</u>, your <u>student mail</u>, <u>SIN-Online</u> and the <u>Erasmus University Course Guide</u>.

4a. Canvas

Accessing Canvas is essential for your coursework. Each course you will take will have its own page on Canvas. You can find the course guide, additional readings, and assignment instructions per course. On the left you will find a button saying 'courses', when clicking this the following will appear:



Clicking on a course will take you to the specific Canvas page of that course, which shows announcements, files, and options to hand in your assignment(s). Every Canvas page of a course will look something like this:



You can also access lecture slides and other tools, upload your papers/assignments, and receive feedback. Assignments that are uploaded after the deadline are marked red and will not be graded. If, due to technical difficulties, it is not possible to upload your assignments, please check if a different browser solves the issue and whether fellow students are experiencing the same troubles. If so, please send your lecturer an email with the attached file before the deadline and include a screenshot of the error message in Canvas.

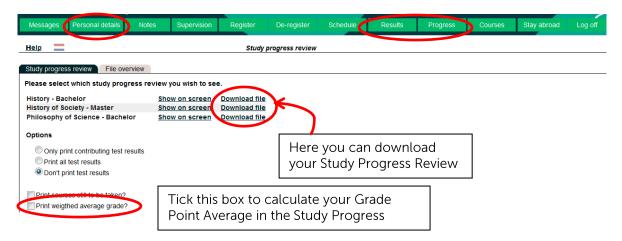
5b. Osiris

Osiris is the official system of the Erasmus University Rotterdam to keep track of all important information from students. For you, this means that you use Osiris to register for your courses and exams. Registration for some courses is done automatically, for other courses you need to register yourself via Osiris¹.

In addition, you will use Osiris to:

- check if your personal details are accurate (if not, please change them in Studielink)
- register for re-sit examinations in summer (if applicable)
- to download a study progress overview when needed, see also screenshot below:

¹ Check the current student website of your programme for further details.



5c. Student mail and free online storage

Having access to your university webmail is very important, because it is the way for teachers and support staff to contact you, about assignments, grades and other important information with regards to your studies. Moreover, any correspondence with (support) staff should <u>always</u> go through this email service. Your personal email address is almost identical to your ERNA ID (*Student number + initials + @student.eur.nl, e.g.* 123456mh@student.eur.nl).

Many students have their regular email accounts linked to their EUR account. To make sure that this works properly, you need to double-check the following option otherwise it will look as if you are sending an email with your regular email account when you reply to a message. Please go to your student mail inbox, at the top of the page there is an "Options" button, select it. From there select "Personal Information", here you can type in your email address, please make sure to enter your correct student mail (e.g. 123456ab@student.eur.nl), instead of your regular email (gmail, yahoo, etc.).

<u>24EUR7</u> also offers free online storage (to back-up your assignments), a digital calendar, online office applications and instant messaging/chat and/or voice/video call via Skype.

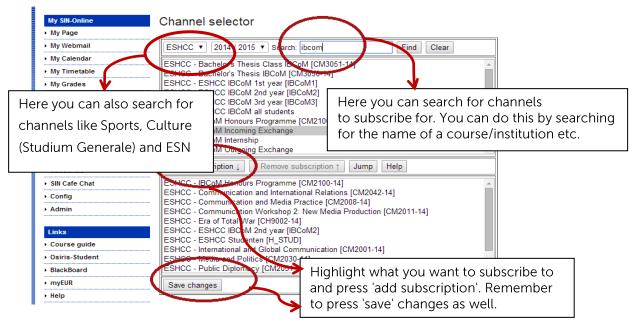
5d. Subscribing to channels through SIN-Online

Under announcements you will find study related messages. Channels are platforms for faculties, courses, committees etc. to post news and announcements. You can subscribe yourself to so-called news channels through SIN-Online. For ESHCC course channels you are automatically subscribed once registered for the course in Osiris. For elective courses at other faculties you may need to subscribe yourself. Make sure to also sign up for your year channel, for example "ESHCC IBCOM 1st year" or "ESHCC IBHistory Bachelor 1" or "ESHCC IBACS 1st year". Please be aware that not all messages are sent by email, so check the MyEUR page regularly for the announcements, not just from SIN channels (General), but also for Canvas and Osiris (Programme) announcements.

Once you access SIN-Online through your favorites, you will be re-routed to the main page which will look like this:

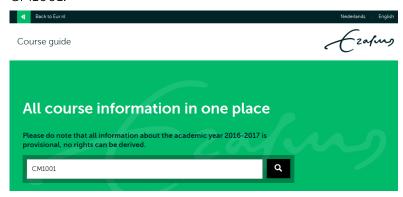


You can get access to and manage these channels through the button 'subscribe' (B, see screenshot above). Make sure to double check if you are subscribed to all the necessary channels. By clicking on subscribe you will get to a page which will look like this:

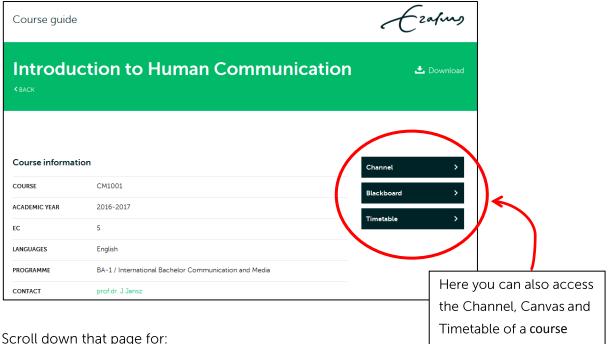


5e. Erasmus University Course Guide

For detailed information on each course, go to the <u>Erasmus University Course Guide</u> (also listed under Favorites and fill in the name of the course or the course code. For example CM1001:



This will bring you to a page that looks like this:



Scroll down that page for:

- Short summary about the content of the course
- Mandatory literature (which books to get)
- Information on the type of examination
- Course coordinator

Where to study, get online & print on campus

At Erasmus University Rotterdam you can study on different locations. You can also use a number of classrooms and PC rooms, like Polak Building, when not in use for teaching or exams, or the University Library. You can quickly check which study spaces are available with the EUR Study Rooms app, by downloading it for your Android phone or iPhone. If you want to get online on campus, just use your Erna ID and password. You can also print, scan or copy from any mobile device to any of the MultiFunctionals on campus via MyPrint. If you have any questions or have issues with your (Erna) account, please contact the USC Front Office.

Facebook

While your teachers are undoubtedly a great source of information, your fellow students can also be extremely helpful. This is why it is advisable to ask general questions (such as 'where can I find this or that') on either your year's official Facebook page or in a Facebook group that your year has established on its own. If something is unclear to you, chances are the same goes for a lot of your fellow students and in this way everyone can contribute and give each other aid and advice. Although we appreciate that you are helping each other out, we also know that unfounded rumors spread quickly, so double-check with the source (current students website) or (support) staff, if in doubt.

Appendix 1 Coherence between the different systems

